

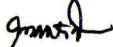
FORM A-1

DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS

LWD NAME: **BACOLOD WATER DISTRICT**

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2024 TARGET for Performance Indicator 1 (3)	FY 2024 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2024 TARGET for Performance Indicator 2 (6)	FY 2024 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2024 TARGET for Performance Indicator 3 (9)	FY 2024 ACCOMPLISHMENT for Performance Indicator 3 (10)
<b>A. Performance Results</b>									
	Access and Coverage	90%	<b>94.63%</b>	Reliability	100%	<b>100%</b>	Adequacy	1.5:1	<b>2.17:1</b>
<b>B. Process Results</b>									
	Quality of Service	Compliant	<b>Compliant</b>						
<b>C. Financial Results</b>									
	Collection Efficiency	90%	<b>91.30%</b>						
	Current Ratio	≥ 1.5:1	<b>8.41:1</b>						
	Positive Net Balance in the Average Net Income for twelve (12) months	₱ 400,000.00	₱ <b>486,255.35</b>						
<b>D. Citizen/Client Satisfaction Results</b>									
	Customer Satisfaction	100%	100%						

Prepared by:

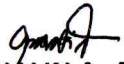

  
**GENALIN A. AMANTIAD**  
Cashier - A

Approved:

  
**ENGR. NOEL L. RESABAL**  
General Manager

Performance Indicator 4 (11)	FY 2024 TARGET for Performance Indicator 4 (12)	FY 2024 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2024 TARGET for Performance Indicator 5 (15)	FY 2024 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2024 TARGET for Performance Indicator 6 (18)	FY 2024 ACCOMPLISHMENT for Performance Indicator 6 (19)
Water Safety Plan			Non-Revenue Water	30%	26.00%	Potability	0.60	0.69
<b>B. Process Results</b>								
<b>C. Financial Results</b>								
<b>D. Citizen/Client Satisfaction Results</b>								

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**GENALIN A. AMANTIAD**  
 Cashier 


Approved:

  
**ENGR. NOEL L. RESABAL**  
 General Manager



Performance Indicator 7 (20)	FY 2024 TARGET for Performance Indicator 7 (21)	FY 2024 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2024 TARGET for Performance Indicator 8 (24)	FY 2024 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2024 TARGET for Performance Indicator 6 (27)	FY 2024 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
<b>A. Performance Results</b>									
Reliability of Service	withing 24hrs-major & minor repair	<b>withing 24hrs-major &amp; minor repair</b>	Staff Productivity Index	1:255	1:261	Water Quality Reports	27 reports submitted on time	<b>27 reports submitted on time</b>	
<b>B. Process Results</b>									
<b>C. Financial Results</b>									
<b>D. Citizen/Client Satisfaction Results</b>									

Prepared by:

  
**GENALIN A. AMANTIAD**  
 Cashier - A

Approved:

  
**ENGR. NOEL L. RESABAL**  
 General Manager