FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS

LWD NAME: BACOLOD WATER DISTRICT

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2023 TARGET for Performance Indicator 1 (3)	FY 2023 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2023 TARGET for Performance Indicator 2 (6)	FY 2023 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2023 TARGET for Performance Indicator 3 (9)	FY 2023 ACCOMPLISHMENT for Performance Indicator 3 (10)
A. Performance	Results								
	Access and Coverage	90%	90.91%	Reliability	100%	100%	Adequacy	1.5:1	2.11:1
B. Process Results									
	Quality of Service	Compliant	Compliant						
C. Financial Result	S								
	Collection Efficiency	90%	90.90%						
	Current Ratio	≥ 1.5:1	12.78:1%						
	Positive Net Balance in the Average Net Income for twelve (12) months	₱ 356,000.00	₱ 378,256.83						
D. Citizen/Client Satisfaction Results									
	Customer Satisfaction	100%	100%						

Prepared by:

GENALIN A. AMANTIAD

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Approved:

ENGR. MOEL L. RESABAL

General Manager

Performance Indicator 4 (11)	FY 2023 TARGET for Performance Indicator 4 (12)	FY 2023 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2023 TARGET for Performance Indicator 5 (15)	FY 2023 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2023 TARGET for Performance Indicator 6 (18)	FY 2023 ACCOMPLISHMENT for Performance Indicator 6 (19)		
A. Performance	A. Performance Results									
Water Safety Plan			Non-Revenue Water	30%	23.24%	Potability	0.75	0.77		
B. Process Results	B. Process Results									
C. Financial Result	ts									
D. Citizon/Client S	atisfaction Results									
D. Citizen/Client S	ausiaction Results									

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General Manager

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Performance Indicator 7 (20)	FY 2023 TARGET for Performance Indicator 7 (21)	FY 2023 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2023 TARGET for Performance Indicator 8 (24)	FY 2023 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2023 TARGET for Performance Indicator 6 (27)	FY 2023 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
A. Performance	Results								
Reliability of Service	withing 24hrs- major & minor repair	withing 24hrs- major & minor repair	Staff Productivity Index	246:01:00	251:01:00	Water Quality Reports	27 reports submitted on time	27 reports submitted on time	
B. Process Results									
C. Financial Result	S								
D. Citizen/Client Satisfaction Results									
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