**ANNEX 1**

**FORM A**

**PERFORMANCE TARGET\***

**LWD NAME: BACOLOD WATER DISTRICT – LANAO DEL NORTE**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **MFOs AND PERFORMANCE INDICATORS****(1)** | **FY 2013 ACTUAL****ACCOMPLISHMENT****(2)** | **FY 2014 TARGET****(3)** | **RESPONSIBLE OFFICE/UNIT****(4)** | **FY 2014 ACTUAL****ACCOMPLISHMENT****(5)** | **ACCOMPLISHMENT RATE****(6)** | **REMARKS****(7)** |
| A. Water Facility Service Management  |
| **2014 Budget:** |
| **PI 1** (Quantity)*access to potable water* | Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD | 43.75% | 45% | Office of the General Manager | 43.75% | 97% | The barangays unserved are all located in the upper portion in Municipality of Bacolod |
| **PI 2** (Quality)*reliability of* *service* | Percentage of household connections receiving 24/7 supply of water | 100% | 100% | Technical Unit | 100% | 100% |  |
| **PI 3** (Timeliness) *adequacy* | Source Capacity of LWD to meet demands for 24/7 supply of water | 40lps. | 40lps | Technical Unit | 40lps | 100% |  |
| B. Water Distribution Service Management |
| **2014 Budget:** |
| **PI 1** (Quantity)*NRW* | Percentage of unbilled water to water production | 13.35% | 12% | Technical Unit | 15.49% | 77.47% | Still below LWUA Standard |
| **PI 2** (Quality)*potability* | Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31 | 12/12mos | 12/12mos | Technical Unit | 12/12 mos. | 100% |  |
| **PI 3** (Timeliness)*Adequacy/reliability of service* | Average response time to restore service when there are interruptions based on the Citizen’s Charter of LWD proposed for approval by CSC | 4hours – major repair2hours – minor repair | 3hours – major repair1hour – minor repair | Technical Unit | 3hours – major repair1hour – minor repair | 100% |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **MFOs AND PERFORMANCE INDICATORS****(1)** | **FY 2013 ACTUAL****ACCOMPLISHMENT****(2)** | **FY 2014 TARGET****(3)** | **RESPONSIBLE OFFICE/UNIT****(4)** | **FY 2014 ACTUAL****ACCOMPLISHMENT****(5)** | **ACCOMPLISHMENT RATE****(6)** | **REMARKS****(7)** |
| Support to Operation (STO) |
| **2014 Budget:** |
| **PI 1**  | Staff Productivity IndexThe Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observe in the determination of the total number of positions in an LWD \_ in PI 3 | 234:1 | 240:1 | Office of the General Manager | 245:1 | 102% |  |
| **PI 2** *affordability* | Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG. | P 142.00 1st 10cu.m. | P 142.001st 10cu.m. | Office of the General Manager | P 142.00 1st 10cu.m. | 100% |  |
| **PI 3**  | Customer SatisfactionPercentage of Customer Complaints acted upon against received complaints | 100% | 100% | Technical Unit | 100% | 100% |  |
| General Administration and Support Services (GASS) |
| **2014 Budget:** |
| **PI 1**  | Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio) | Collection Ratio 93%Operating Ratio 91%Current Ratio 8.8:1 | Collection Ratio 93%Operating Ratio 91%Current Ratio 10:1 | Accounting Unit | Collection Ratio 93%Operating Ratio 89%Current Ratio 11.84:1 | 100%98%118% |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **MFOs AND PERFORMANCE INDICATORS****(1)** | **FY 2013 ACTUAL****ACCOMPLISHMENT****(2)** | **FY 2014 TARGET****(3)** | **RESPONSIBLE OFFICE/UNIT****(4)** | **FY 2014 ACTUAL****ACCOMPLISHMENT****(5)** | **ACCOMPLISHMENT RATE****(6)** | **REMARKS****(7)** |
| **PI 2** | 1. Compliance with COA

reporting requirements in accordance with content and period of submissionSubmission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance | 1 – Balance Sheet1 – Statement of Income & Expenses1 – Statement of Cash Flows1 – Statement of Government Equity1 – Notes to Financial Statement 1 – Report on Ageing of Cash Advance (Latest Report at the time of Audit) | 1 – Balance Sheet1 – Statement of Income & Expenses1 – Statement of Cash Flows1 – Statement of Government Equity1 – Notes to Financial Statement 1 – Report on Ageing of Cash Advance (Latest Report at the time of Audit) | Accounting Unit | 1 – Balance Sheet1 – Statement of Income & Expenses1 – Statement of Cash Flows1 – Statement of Government Equity1 – Notes to Financial Statement 1 – Report on Ageing of Cash Advance (Latest Report at the time of Audit) | 100% |  |
| 1. Compliance with LWUA reporting requirements in accordance to content and period of submission

i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/ Chemical/Chlorine residual report, Approved WD budget w/Annual Procurement Plan, Annual report | 12 – Monthly Data  Sheet12 – Balance Sheet12 – Income Statement12 – Cash Flow Statement1 – Physical/ Chemical12 – Chlorine  Residual Report1 – WD Budget1 – APP | 12 – Monthly Data  Sheet12 – Balance Sheet12 – Income Statement12 – Cash Flow Statement1 – Physical/ Chemical12 – Chlorine  Residual Report1 – WD Budget1 – APP | Accounting UnitNoel Resabal.png | 12 – Monthly Data  Sheet12 – Balance Sheet12 – Income Statement12 – Cash Flow Statement1 – Physical/ Chemical12 – Chlorine  Residual Report1 – WD Budget1 – APP | 100% |  |



**Recommending Approval: Prepared by: Approved by:**

**GENALIN A. AMANTIAD** **January 26, 2015** **ALMA S. MAGLANA** **January 26, 2015** **ENGR. NOEL L. RESABAL** **January 26, 2015**

 Planning Officer Date Budget Officer Date Agency Head Date

 HRMO-Designate